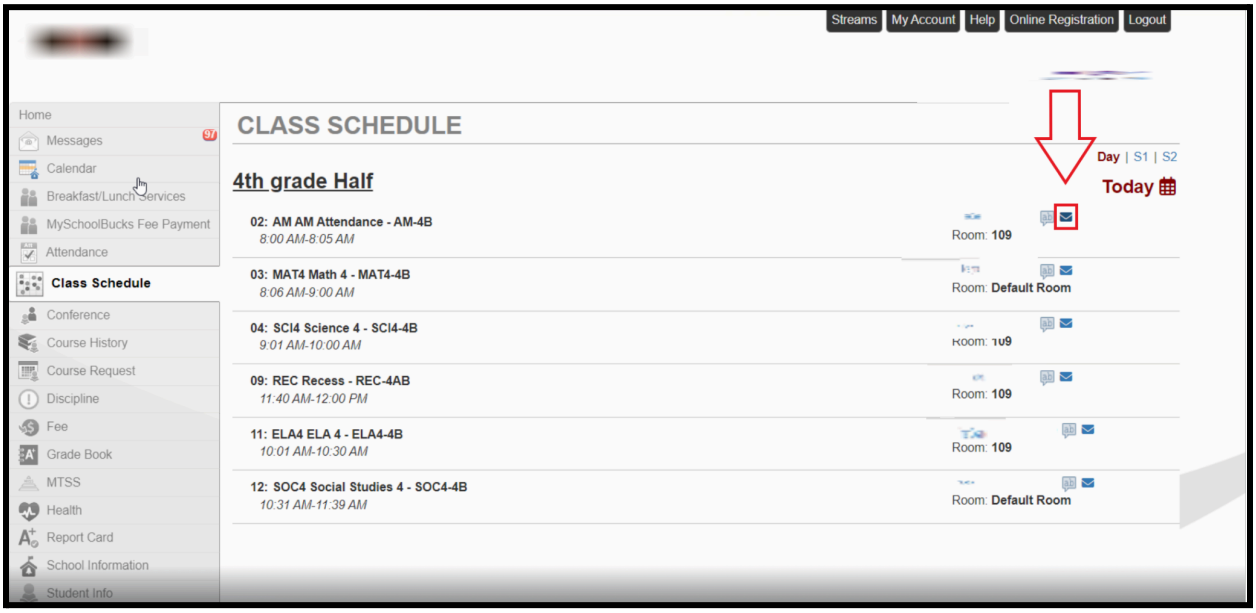
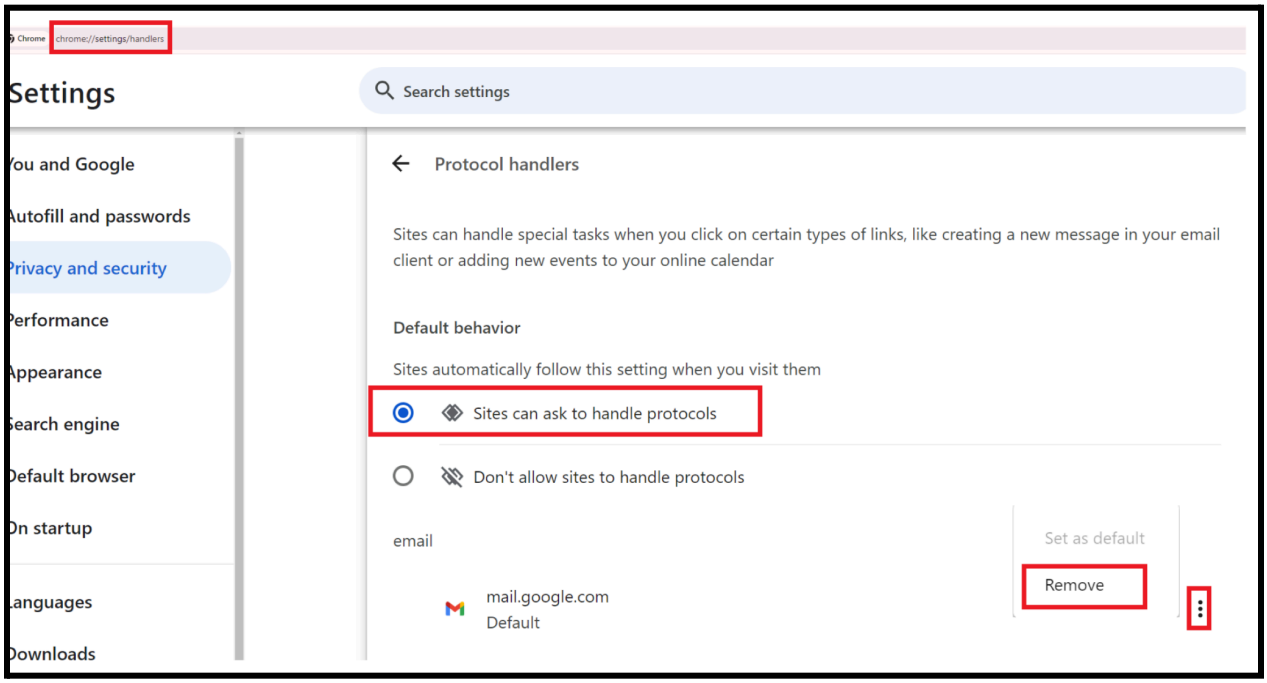
If you're accessing ParentVue through the Google Chrome browser on your PC and trying to email a teacher by clicking the mail icon, and a new browser window **opens to a blank page** as depicted in the images below, follow these steps.



To email directly from ParentVue using Google Chrome browser, please follow the steps below:

1. Close any open Gmail tabs.
2. Type **chrome://settings/handlers** into your address bar and press enter.
3. Remove your email entries as shown here and make sure "Sites can ask to handle protocols" is enabled. Close this tab when done.



4. Open Gmail, where you'll now notice a diamond icon located on the right side of the URL address bar. Click on it to designate Gmail as your default email handler.

If the diamond icon isn't visible to the right of the address bar, you might need to completely close and then reopen Chrome for the change to be applied.